

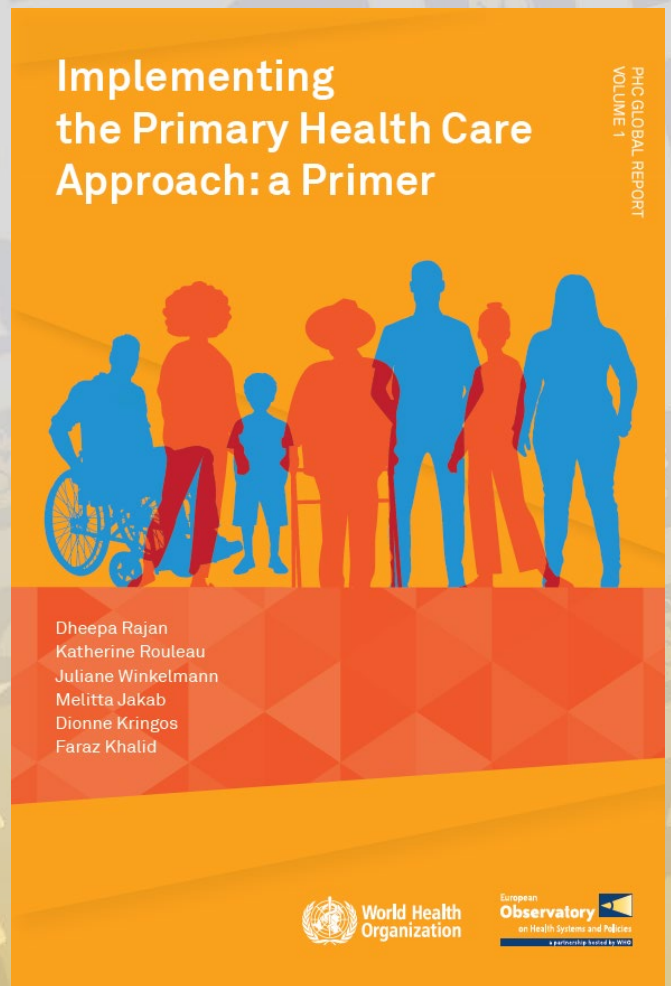
Implementing PHC: Key priority areas for Europe

15 October 2024

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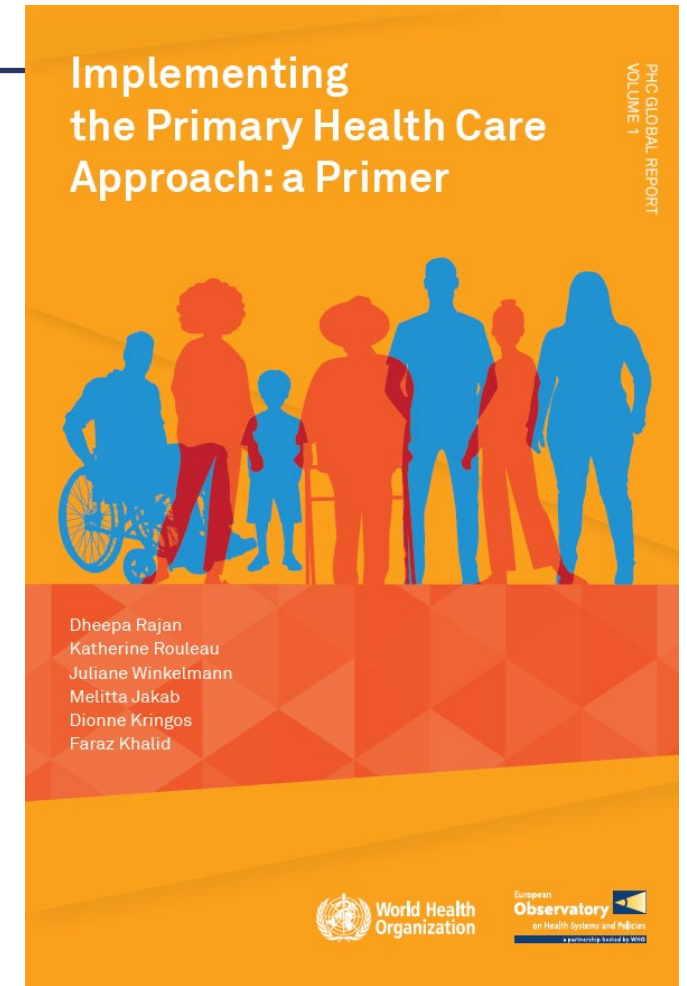


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on Health Systems and Policies
a partnership hosted by WHO

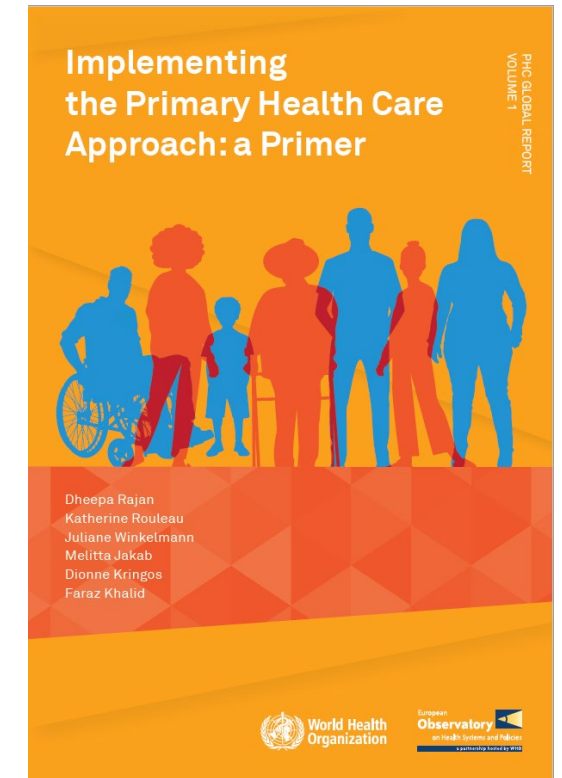
Presentation outline

- PHC Primer: key objectives & content
- Global evidence: strategies to enhance PHC
 - strengthen **care integration**
 - **incorporate public health** tasks into PHC
 - **re-skill health workforce** for PHC
 - **re-design financing** mechanisms



The PHC Primer: why did we do it?

- To **identify common enablers and barriers of PHC implementation**
- To set out key **implementation strategies and actions** to support health systems' **transition towards PHC**
- To understand PHC's impact on **health system performance**



PART I

The PHC approach:
foundations, history
and concepts



PART II

The PHC approach:
implementation



PART III

The PHC approach:
impact and
performance



PART I The PHC approach – foundations, history and concepts

- **Chapter 1**
The PHC approach: an introduction
- **Chapter 2**
Historical overview and unrealized potential of PHC
- **Chapter 3**
PHC: definitions, terminology and frameworks
- **Chapter 4**
The PHC approach: rationale for orienting health systems
- **Chapter 5**
Integrating public health and primary care at the core of the PHC approach
- **Chapter 6**
PHC-oriented models of care

PART II The PHC approach – implementation

- **Chapter 7**
Health governance
- **Chapter 8**
Health workforce
- **Chapter 9**
Health financing
- **Chapter 10**
Medicines and pharmaceutical services
- **Chapter 11**
Health technologies
- **Chapter 12**
Health infrastructure
- **Chapter 13**
Information systems and digital solutions

PART III The PHC approach – impact on performance

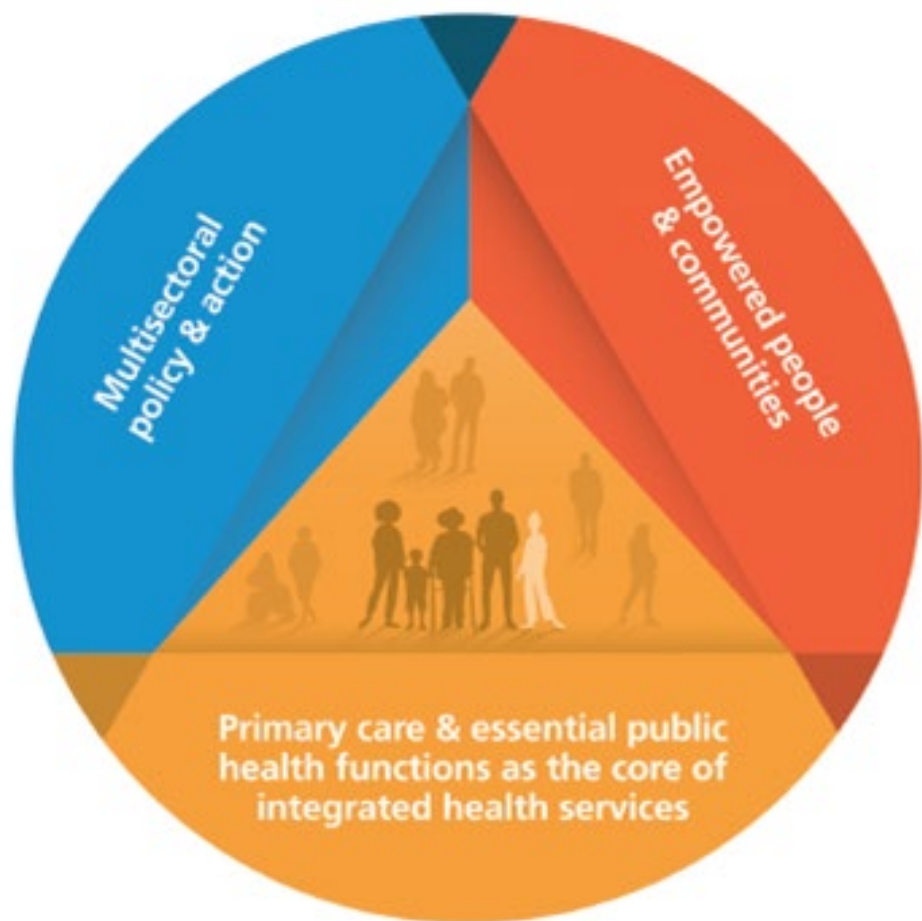
- **Chapter 14**
The impact of PHC on efficiency and quality of care
- **Chapter 15**
The impact of PHC on equity, access, and financial protection
- **Chapter 16**
The impact of PHC on resilience and environmental sustainability
- **Chapter 17**
Implementing the PHC approach: lessons learned, conclusion, and way forward



Primary health care – achieving its promise



Implementing PHC: key priority areas



- **Strengthen care integration** – primary care, public health, community care, secondary care, social care...
- **Incorporate public health** tasks in PHC with a focus on health determinants
- **Re-skill the health workforce** for PHC -- generalist skills, community-facing roles for outreach/addressing determinants, public health tasks...
- **Re-design financing mechanisms** – PHC funding, payment systems to incentivize PHC performance

Strengthen care integration

- Primary care, public health, social care, community care → different paradigms
- Integration: mutual awareness - cooperation and collaboration - full integration (single, merged organization)

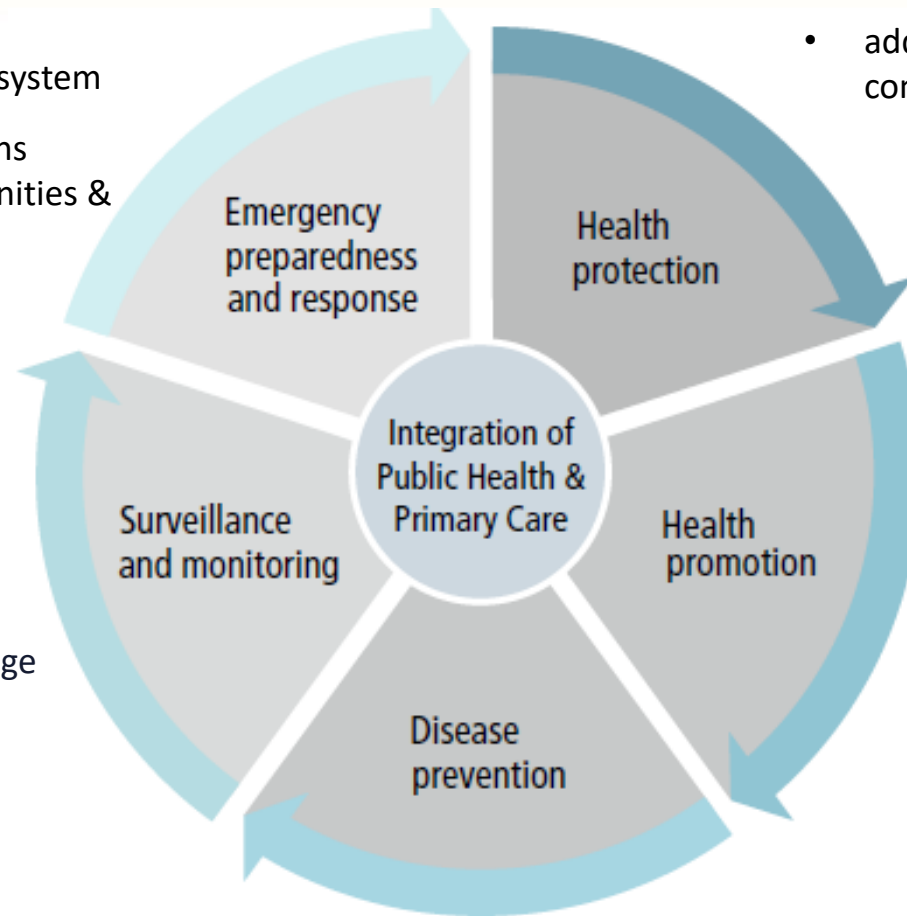
Lessons from country experience:

- Clear shared vision, goals & mandates
- Change management and leadership styles
- Education & training to combine both perspectives
- Shared data systems and shared protocols
- Joint funding



Incorporating public health into PHC with a focus on health determinants

- respond to emergencies
- serve as an early warning system
- prepare community-level emergency plans
- provide training and guidance to communities & policy-makers
- plan services for emerging needs
- provide data elements from individual services
- epidemiology/biostatistics and data linkage
- build population profiles
- design surveillance systems
- report findings to the public and policy-makers



- address individual risk factors (tobacco, alcohol consumption, infectious agents)
- monitor & act on the immediate causes of disease (sources of infection) & upstream causes (commercial and political structures that enable them)
- provide individualized advice & support
- where possible, support changes to individual's living conditions, for example by liaising with social services.
- assess health of the population, including targeted analyses for underserved populations
- chronic disease management
- vaccinations
- risk factor management (hypertension...)
- identify patterns,
- support outreach
- manage outbreaks
- reduces disparities, working with many sectors



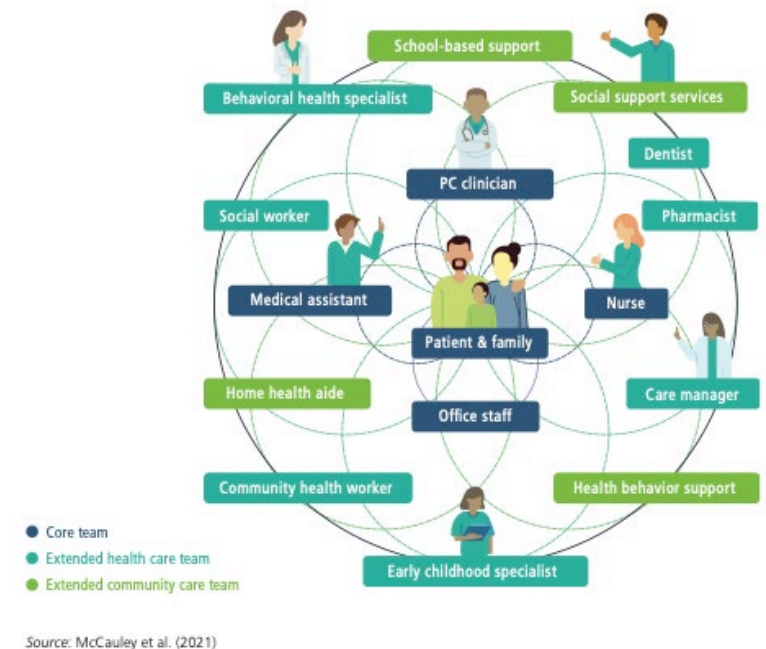
Re-skilling the health workforce for PHC

- PHC workforce → preventive, health promotion and public health services; acute and chronic treatment; ensure continuity of care and responsiveness to patient needs
- Generalism → needs specific training, skills set, and targeted investment
- Vicious cycle of disinvestment in generalism → quality suffers, low prestige...



Re-skilling the health workforce for PHC: task-sharing/task-shifting

- paramedics, physiotherapists, advanced nurse practitioners, psychologists, social prescribers, social workers, physician associates, dieticians...
- growing evidence that it
 - makes an important contribution to health promotion & disease prevention
 - through community-facing roles → allows for addressing health determinants and a stronger population perspective
- advanced practice providers can provide equivalent or higher-quality care compared to physicians or teams with no extended roles (but more evidence needed)



Re-skilling the health workforce for PHC: multi-professional teams

- Mental health, family care: collaborative practice evidence → better health outcomes, better adherence to treatment, higher patient satisfaction, reduced health service utilization rates
- Cancer care, chronic care: collaborative practice evidence mixed

!!! large variation in **how** and in which contexts such teams are established !!!

What ‘**how**’ factors led to better outcomes?

- Structured processes for collaboration enabling true collective management of patients
- Teams which manage to overcome traditional hierarchies



Mash et al., 2015; Dois et al., 2018; Dussault et al., 2018; Archer et al., 2012; Schor et al., 2019; Lammila-Escalera et al., 2022; Winkelmann et al., 2022; Jones, 2015; Lloyd et al., 2023; Kumpunen et al., 2020; O'Reilly et al., 2017; McDermott et al., 2022



Re-designing financing mechanisms



Where does the evidence point regarding:

- Spending and allocation to PHC
- PHC financing flows



Re-designing financing: allocate more money to PHC (value for money)

- Spending levels on health & PHC depend on →
 - level of national income
 - degree of priority given to health & to PHC within the health budget
- High-income countries → government spending on PHC = $\sim 1/3$ of total government health spending
- Spending more on PHC may not necessarily reduce overall expenditure on health → BUT



Redesigning financing: funding flows to PHC

- Reduce OOP to increase access
 - pooled public financing
 - budgetary means to direct resources to PHC
 - user charges - not an effective instrument to direct people to efficient health service use
- Reduce fragmentation of funding
 - providers receive funding from separate sources to address multiple, interlinked health conditions
→ difficult for integration of care
- Needs-based resource allocation mechanisms
 - equal resources for equal need
 - including citizens & communities → accountability, better understanding of their needs



World Health Report 2010; Brundlandt 2022; Hanson et al. 2022; OECD 2020



Primary health care – achieving its promise



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